Position Description

Position title:	Field Auditor
Reports to:	Team Leader Field Quality Assurance
Business unit:	Network Services
Employment category:	Enterprise Agreement (Pay Point 14–18)

About CitiPower and Powercor

As electricity distribution companies we provide safe, reliable and affordable power to 1.9 million Victorian customers. We use our network of poles, wires and infrastructure to bring power to homes and businesses across almost 65% of Victoria — that's more than 120,000 kilometres of wires and 850,000 poles.

But we do so much more than manage poles and wires. We're also the gateway to a clean energy future, dedicated to finding solutions and harnessing new technology to benefit our customers, communities and the environment. This includes industry leading projects in community batteries, demand management, smart charging for electric vehicles (EVs) and microgrids.

And as more customers choose solar, batteries, EVs and smart appliances — the electricity system is becoming increasingly complex, and so too is the level of innovation required to manage it.

About the Network Services team you'll be part of

Network Services is a 24x7 operation, constructing and maintaining electrical infrastructure and responding to faults and emergencies throughout the CitiPower and Powercor electricity distribution networks. The team is responsible for design, project management, workforce management, field construction and supply chain and logistics management. Functional teams include network control and operations, major projects, maintenance, field services, design and customer programs and works delivery management.

Our core values



Purpose of the position

Maximise the quality and compliance of assets connected to the network with regard to regulatory requirements, technical standards and business policies and strategies.

Assist the Field Quality Assurance Team to implement the Quality Assurance Program by conducting field audits and ensure that data is appropriately captured & documented. Identify continuous improvement opportunities including liaising with internal and external stakeholders as required.

Your key responsibilities

Field Audits

- Undertake field audits including overhead & underground construction, metering & servicing, maintenance, pole to pit, public lighting and external construction audits ensuring audit findings are accurately captured (including the taking of photographs)
- Preparation & liaison with external contractors prior to conducting audits when required
- Obtain appropriate access to sites to undertake audits
- Enter audit findings and closure of any observations or non-compliances into company systems and databases (e.g. Salesforce)
- Preparation of audit findings including reports and communication to the field teams
- Conduct JSEA’s prior to commencing a field audit

Technical

- Maintain a detailed knowledge of technical requirements including overhead and underground distribution systems and metering and servicing
- Auditing experience on a distribution network
- Understanding of OH, UG and indoor substations designs

What you'll bring to the business

Education / Qualifications:

- Technical or trade qualification in the electrical field and a minimum of 5 years industry experience

Knowledge:

- Detailed knowledge of a distribution network
- Detailed knowledge of overhead and underground policies and practices
- Detailed knowledge of metering and servicing policies and practices
- Knowledge of Transmission network
- Strong stakeholder management skills

Experience:

- Auditing experience on a distribution network
- Detailed understanding of a distribution network
- Overhead and underground network experience
- Metering and servicing network experience
- Communication & stakeholder management skills

The skills and competencies you'll have

'Thought' competencies

1. Balances stakeholders: Anticipating and balancing the needs of multiple stakeholders
2. Decision Quality: Considers various points and uses good judgement to make decisions and recommendations, knowing when to act or escalate
3. Cultivates innovation: Creating new and better ways for the organisation to be successful

'Result' competencies

1. Ensures accountability: Holding self and others accountable to meet commitments
2. Plans and aligns: Planning and prioritising work to meet commitments aligned with organisational goals
3. Resourcefulness: Securing and deploying resources effectively and efficiently

'People' competencies

1. Collaborates: Building partnerships and working collaboratively with others to meet shared objectives
2. Interpersonal savvy: Relating openly and comfortably with diverse groups of people
3. Values differences: Recognising the value that different perspectives and cultures bring to an organisation

'Self' competencies

1. Courage: Stepping up to address difficult issues, saying what needs to be said
2. Demonstrates self-awareness: Using a combination of feedback and reflection to gain productive insight into personal strengths and weaknesses
3. Situational adaptability: Adapting approach and demeanour in real time to match the shifting demands of different situations

Other relevant information

- A pre-employment medical / physical assessment may be required
- Travel to other work locations / sites may be required
- Direct reports - FTE direct reports: 0 Contractor direct reports: 0